

Welcome to the ICARe-HF programme

**Pre-accreditation criteria
for Community Quality of
Care Centres (QCCs)**

DEFINITIONS

- **ICARe-HF:** Improving **C**are through **A**ccreditation and **R**ecognition in **H**eart **F**ailure

- **Community Quality of Care Centres (Community QCCs)** include primary care institutions, resident cardiologists, and local (community-based) hospitals and rehabilitation centres. Their role is to provide initial assessment and treatment of patients with mild acute/decompensated HF and to ensure the optimization of therapy in chronic HF.

- **QCC Director:** the QCC director is the director of the centre/institution.

- **QCC Coordinator:** the QCC Coordinator is the local HF expert within the centre/institution.

PRE-ACCREDITATION CRITERIA FOR “COMMUNITY” QUALITY OF CARE CENTRES

The application must be submitted in English

IMPORTANT:

The QCC director **MUST** either have an HFA Gold membership or be a Fellow of the HFA (FHFA) for the pre-accreditation application to be valid.

You can purchase a Gold Member membership on the following link:

[HFA Membership and Communities](#)

Please provide all the documents listed below:

All documents must be provided in English. Any document in local language must be accompanied by an English translation.

- Curriculum vitae of community QCC medical personnel
- An official document confirming that the community QCC adheres to HFA/ESC accreditation requirements, and that all information provided in the pre-accreditation form is accurate. - This document must be signed by the QCC coordinator and QCC director
- Letter of support from your National Heart Failure Society or Working group
- A motivation letter to outline why your centre is a good candidate for accreditation and any relevant details for the attention of the accreditation committee - This letter must be signed by the QCC coordinator and QCC director

Information: The platform limits the number of attachments to 10 documents. Please merge the CVs into 3 PDF files (1 for cardiologists, 1 for nurses, 1 for specialists).

Please note random audits can be conducted to examine the reported data.

General information on the centre

Centre name*:

This is the "official name" that will appear on your certificate

City*:

Country*:

Year of establishment of your centre*:

Type of centre*:

Centre website link (if any):

Please indicate the URL link here in case your centre has any dedicated webpage

Generic email to contact your centre (if any):

QCC Management information

Name of the QCC Director*:

The QCC director is the director of the centre/institution

Please indicate his/her first name and his/her last name

ESC ID of the QCC Director*

HFA Membership of the QCC Director*

I understand that the QCC Director must have an HFA Gold Membership or be a Fellow of the HFA (FHFA) for the pre-accreditation application to be valid.

Name of the QCC Coordinator*:

The QCC Coordinator is the local HF expert within the centre/institution

Please indicate his/her first name and his/her last name

More about you

Your first name and your last name*

Your position/role within the QCC*:

Your email to be used in future communications*:

Your phone number:

Specific pre-accreditation criteria for Community Quality of Care Centres

SECTION 1 – SERVICE PORTFOLIO, FACILITIES, AND EQUIPMENT

1 – Outpatient services (rooms) for the examination and care/treatment of outpatients with chronic/mild acute/decompensated HF

Mandatory criteria

Your centre has examination beds*: (Mandatory criterion except for outpatient centres) ☐ Yes ☐ No

Your centre has the equipment for monitoring of oxygen saturation*: ☐ Yes ☐ No

Your centre has the equipment for monitoring of cardiac rate and rhythm*: ☐ Yes ☐ No

Your centre has the equipment for monitoring non-invasive blood pressure*: ☐ Yes ☐ No

Your centre has resuscitation facility (e.g., automated external defibrillator)*: ☐ Yes ☐ No

Optional criterion

Your centre has a coronary care unit/intensive care unit with beds available for patients with acute/decompensated HF*: ☐ Yes ☐ No

2 - Diagnostic tools (equipment and services)

Mandatory criteria

Your centre can perform ECG*: ☐ Yes ☐ No

Your centre can perform blood pressure measurement*: ☐ Yes ☐ No

Your centre can perform the below list of laboratory analyses*: ☐ Yes ☐ No

- Blood count
- Biochemistry
- Arterial Blood gases
- Troponin
- Natriuretic peptides*
- Serum iron, ferritin, transferrin saturation
- Thyroid hormones
- HbA1c

** Natriuretic peptides analyses can be available onsite or performed offsite.*

Your centre can perform transthoracic echocardiography*: ☐ Yes ☐ No

Optional criteria

Please indicate below if your centre has the following diagnostic equipment and services:

Transoesophageal echocardiography*: ☐ Yes ☐ No

Stress-echocardiography*: ☐ Yes ☐ No

24-h ambulatory ECG monitoring*: ☐ Yes ☐ No

24-h ambulatory blood pressure monitoring*: ☐ Yes ☐ No

Telephone consultation services, both for patients and for primary care physicians with cardiologists*: ☐ Yes ☐ No

Simple lung function tests (FEV1)*: ☐ Yes ☐ No

Complete lung function tests*: ☐ Yes ☐ No

SECTION 2 - HUMAN RESOURCES

Mandatory criteria

Your centre has a community QCC coordinator*: ☐ Yes ☐ No

A QCC Coordinator is a medical doctor (cardiologist) in charge of the QCC, with experience in HF (certified by publications, titles, etc.)

Your centre has at least one additional medical doctor (cardiologist), trained in HF management, assigned to the QCC*: ☐ Yes ☐ No

Your centre has at least two nurses assigned to the QCC, trained in HF care and with 2 years of experience minimum*: ☐ Yes ☐ No

Please indicate for each nurse the total number of years of experience within a heart failure unit (min 2 years of experience required) *:

First name LAST NAME – 3 years First name LAST NAME – 5 years etc...

Please upload for each nurse a certificate / proof of training (if any) or otherwise, please hereby certify each of them will follow a specialized HF course within 3 years. ☐

Availability of other specialists*:

- ☐ Nephrologist
- ☐ Endocrinologist
- ☐ Diabetologist
- ☐ Pulmonologist
- ☐ Cardiac surgeon
- ☐ Others (please specify):

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Please list below all the medical personnel involved in HF management (cardiologist(s), nurses, specialist(s)...)*

Example:

First name LAST NAME - Cardiologist First name LAST NAME - Nephrologist First name LAST NAME - Nurse
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Please note all their curriculum vitae must be provided.



SECTION 3 - PROCESS MEASURES

Mandatory criteria

Your centre is inserted in a network of collaboration with Specialised and Advanced HF Units*: ☐ Yes ☐ No

Your centre has care pathways (protocols) that adhere to current HFA/ESC guidelines and position papers*: ☐ Yes ☐ No

Your centre has care pathways that define all aspects of patient management:* ☐ Yes ☐ No
Including:

- For outpatient services
 - ☐ Appointment system (please indicate the name of the one you use)
- For hospitals/rehabilitation centres
 - ☐ Admission
 - ☐ In-hospital management
 - ☐ Pre-discharge assessment
 - ☐ Post-discharge follow-up plan
- Referral pathway to the higher-level QCC

Please provide a description of care pathways (protocols) in place in your centre for HF patient management*:

Optional criterion

Your centre has care pathways (protocols) for:*

- ☐ Nurse home visits
- ☐ Telemonitoring
- ☐ Palliative care
- ☐ N/A

SECTION 4 - PERFORMANCE MEASURES

Mandatory criterion

Please indicate the number of HF patients treated in your centre per year*:

Optional criteria

Has your centre any university affiliation?* ☐ Yes ☐ No

Is your centre currently participating in national and/or international HF studies/registries?
Or has participated in the past?* ☐ Yes ☐ No

If yes, please specify name and number of enrolled patients for each of your participation in HF registries or studies*

Do you have any other relevant accreditation?* ☐ Yes ☐ No

General comments

GENERAL COMMENTS

Mandatory to obtain ICARe-HF accreditation

I confirm that my centre*:

☐ has enrolled in the ESC snapshot registry - GRASP-HF

☐ has NOT enrolled in the ESC snapshot registry – GRASP-HF but commits to collecting data (more information provided in due course)

☐ If my centre receives pre-accreditation, I understand that it will be listed on the ESC website as an HFA [pre-accredited ICARe-HF Quality of Care Centre](#). Its name and contact details will also be made available to applicants of the [HFA Grants programme](#) looking for a host centre.

☐ I, declare that all information provided in this document are correct and reflect the current state of services, facilities, equipment, and resources available in my centre*

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The information collected in the Pre-accreditation form for Community Quality of Care Centres is subject to data processing to grant accreditation to centres.

The recipients of the data is the European Society of Cardiology.

Data collected will be kept for 10 years.

The completion of this declaration in full and submission is mandatory for all persons requiring the ICARe-HF accreditation.

In accordance with the chapter 3 of the European Regulation 2016/679 with regards to data protection, you have the right to request from ESC, access to and rectification or erasure of your personal data or restriction of processing concerning your data or to object to processing as well as the right to data portability.

For such, please contact dataprivacy@escardio.org (be aware that a proof of identity will be requested during the process via a secured web link).

You have the right to lodge a complaint with a supervisory authority, and for information, ESC has appointed a Data Protection Officer that you can reach at dpo@escardio.org